

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

REDACTED - FOR PUBLIC INSPECTION

October 31, 2013

By Hand Delivery

Accepted/Files

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

OCT 3 1 2013

Federal Communications Commission Office of the Secretary

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Fulton Telephone Company, Inc.

Study Area Code 280455

Dear Ms. Dortch:

The FCC Form 481 ETC annual reporting information for Fulton Telephone Company ("Fulton") was filed by hand delivery on October 24, 2013 pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ The instant filing provides updated FCC Form 481 Line 3017 financials. Therefore, the attached revised FCC Form 481 replaces in entirety and supersedes the previous filing. Fulton seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

ikuvkendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd_ List ABCDE

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

| | rm 481 - Carrier Annual Reporting officerion Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|---|--|--|
| <010> | Study Area Code | 280455 | Accepted/Files |
| <015> | Study Area Name | FULTON TEL CO | |
| <020> | Program Year | 2014 | OCT 3 1 2013 |
| <030> | Contact Name: Person USAC should conta with questions about this data | CT Rick Bennett | Federal Communications Commission Office of the Secretary |
| <035> | Contact Telephone Number: Number of the person identified in data lin | 601-764-3463 e <030> | Office of the Secretary |
| <039> | Contact Email Address: Email of the person identified in data line | rbennett@nexband.com | |
| ANNU | AL REPORTING FOR ALL CARRIERS | | 54.313 54.422 Completion Required Required (check box when complete) |
| <100> | Service Quality Improvement Reporting | (complete atto | ached worksheet) |
| <200> <210> | Outage Reporting (voice) | (complete atto k box if no outages to report | ached worksheet) |
| <300> <310> <320> <330> | | | riptive document) |
| <400> <410> <420> <430> <440> <450> | Fixed 0.0 Mobile Number of Complaints per 1,000 custome Fixed | | |
| <510> <600> <610> <710> <800> <710> <800> <1000 <1010 <11100 <1110 | Functionality in Emergency Situations 280454ms610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? | (attached desconding the complete attached desconding to the complete attached desconding to the complete attached attac | cate certification) riptive document) |
| <2000 <2005 | > Rate of Return Carriers, Proceed to <u>ROR A</u> | with Price Cap Local Exchange Carriers (check to indi (complete att additional Documentation Worksheet | icate certification) ached worksheet) icate certification) |

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| ECC Form 481. OMB Control No. 3050-0986/OMB Control No. 3050-0819 July 2013 | | | | | | | | | , T | Mandatory Extended Area | Service Charge | | | | | | | | | | | | | |
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| | 280455 | FULTON TEL CO | 2014 | Rick Bennett | c030> 601-764-3463 | " | 1/1/2013 | | 453 | Residential Local | Service nate | | | | | See att | | | | | | | | |
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| ata: | | | | contact regar | r of person id | ss of person id | ctive Date | ervice Charge | | (JEEC) JVS | משה (הדוב) | | | | | | | | | | | | | |
| 00) Price Offerings including Voice Rate Data ta Collection Form | qe | me | | Contact Name - Person USAC should contact regarding this data | Contact Telephone Number - Number of person identified in data line <030> | Contact Email Address - Email Address of person identified in data line <030> | Residential Local Service Charge Effective Date | Single State-wide Residential Local Service Charge | <a> | Exchange (IIEC) | 1 | | | | | | | | | | | | | |
| ection Form | Study Area Code | Study Area Name | Program Year | Contact Name | Contact Telepi | Contact Email. | Residential Loc | Single State-wi | <a hre<="" td=""><td>State</td><td></td><td></td><td></td><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> | State | | | | | | - | | | | | | | | |
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| <015> | <015> Study Area Name | PULTON TEL CO |
| <020> | <020> Program Year | 2014 |
| <030> | <030> Contact Name - Person USAC should contact regarding this data | Rick Bennett |
| <035> | <035> Contact Telephone Number - Number of person identified in data line <030 | a line <030> 601-764-3463 |
| <039> | <039> Contact Email Address - Email Address of person identified in data line <030> rbennett@nexband.com | 30> rbennett@mexband.com |

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| <>> | Total Rate and Fees | | | | | | | | | | | | | | | |
| · <b5></b5> | State Regulated Fees | | | | | See attached | worksheet | | | | | | | | | |
| | Residential Rate | | | | | eS | work | | | | | | | | | |
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| <015> | <015> Study Area Name | FULTON TEL CO |
| <020> | <020> Program Year | 2014 |
| <030> | <030> Contact Name - Person USAC should contact regarding this data | Rick Bennett |
| <032> | <035> Contact Telephone Number - Number of person identified in data line <030> 601-764-3463 | le <030> 601-764-3463 |
| <039> | <039> Contact Email Address - Email Address of person identified in data li | ified in data line <030> rbennett@nexband.com |

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions; <921>

- Feasibility and sustainability planning; <922>
- Marketing services in a culturally sensitive manner; <923>
- Compliance with Rights of way processes <924>
- Compliance with Land Use permitting requirements <925>
- Compliance with Facilities Siting rules <976>
- Compliance with Environmental Review processes <927>
- Compliance with Cultural Preservation review processes <928> <929>
- Compliance with Tribal Business and Licensing requirements.

| (Yes,No, NA) | | | | |
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| FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 | | FULTON TEL CO | | Rick Bennett | 4-2463 | tt@nexband.com | | |
|--|------------------------------|-----------------------------|-------------------------|--|--------------|--|--|---|
| (1100) No Terrestrial Backhaul Reporting Responsible Collection Form | <010> Study Area Code 280455 | <015> Study Area Name FULTO | <020> Program Year 2014 | - Person USAC should contact regarding this data | a line <030> | <039> Contact Email Address - Email Address of person identified in data line <030> Expense to Brown Com | Please check this box to confirm no terrestrial backhaul | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) |

Page 8

| FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060- | 280455 | FULTON TEL CO | 2014 | this data Rick Bennett | ed in data line <030> 601-764-3463 | | 280454ms1210 Name of attached document (ndf) | Name of attached document (.pdf) | $HTTP_{foldsymbol{T}}$ http://www.fultontelephone.com/lowincomeassistance.htm | iched PDF, | ny voice | f the plan, | |
|---|-----------------|-----------------|--------------|---|---|---|---|----------------------------------|---|--|---|--|--|
| r Lifeline Customers | | Ð | | Contact Name - Person USAC should contact regarding t | Contact Telephone Number - Number of person identified in data line <030> | Contact Email Address - Email Address of person identified in data line <030> | <1210> Terms & Conditions of Voice Telephony Lifeline Plans | | ic Website | "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | Details on the number of minutes provided as part of | |
| (1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form | Study Area Code | Study Area Name | Program Year | Contact Name | Contact Teleph | Contact Email | Terms & Con | | Link to Public Website | "Please check on line 1210, contains the 1 54.422(a)(2) s support, carri | Informatio | Details on | |

Page 9

| 481 rei No. 3060-0986/DMB Control No. 3060-0819 | | | | | | | ductions, and Connect America Phase II | | | | | | | | | | | | | | | | | | | | | | | |
|--|--------|---------------|----------------|-----------------------|------------------------------------|--|--|---|--|--|--|--|-----------------------------------|-----------------------------------|-----------------------------------|--|--|---|---|-----------------------------------|--|--|--------------------------------|---|---|---|--|---|--|--|
| FCC Form OMB Cont | | | | | | and.com | CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. | | | I | | | | 1 | | | | | | | |] | I | 1 |] | | | | Name of Attached Document Listing Required Information | |
| Exchange Carriers | 280455 | FULTON TEL CO | 2014 | his data Rick Bennett | ed in data line <030> 601-764-3463 | 11 | mental Connect America Phase I support R § 54.313(b),(c),(d),(e) the information | | | | (44 PPR E F4 344/11) | (4) CFR 9 54.512(8)) | | | | | 54 212(A)} | (n)616:40 | | | - | _ | | PDF, on line 2021, | 4.313 (e)(3)(ii), as a recipient | names, and addresses of | oviding access to broadband | | Name of A | |
| (2000) Price Cap Carrier Additional Documentation Data Collection Form Including Rate of Return Carrers offiliated with Price Cap Local Exchange | | - 1 | | - 1 | - 1 | Contact Email Address - Email Address of person identified in data | ne boxes below to note compliance as a recipient of Increr support as set forth in 47 CF. | Incremental Connect America Phase I reporting | 2nd Year Certification {47 CFR § 54.313(b)(1)} | 3rd Year Certification {47 CFR § 54.313(b)(2)} | Price Cap Carrier Receiving Frozen Support Certification (47 CEB & 54 219/2) | The second from the second sec | 2013 Frozen Support Certification | 2014 Frozen Support Certification | 2015 Frozen Support Certification | 2016 and future Frozen Support Certification | Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) | Certification Support Used to Build Broadband | Connect America Phase II Reporting (47 CFR 6 54 213/4)) | (a)STS:40 A 141 (ALL & 24:2TS(a)) | 3rd year Broadband Service Certification | 5th year Broadband Service Certification | Interim Progress Certification | Please check the box to confirm that the attached PDF , on line 2021, | contains the required information pursuant to § 54.313 (e)(3) | of CAF Phase II support shall provide the number, names, and addresses of | community anchor institutions to which began providing access to broadband | service in the preceding calendar year. | Interim Progress Community Anchor Institutions | |
| C2000) Pr | <010> | <015> | \$050 \$050 | \$ 930 | 4035 | <039> | CHECK th | | <2010> | <2011> | | <2012> | 750167 | <2013> | <2014> | <2015> | | <2016> | | 751067 | 1707V | <2018> | <2019> | <2020> | | | | <1000> | 717075 | |

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| | | | 00 | | Rick Bennett | Number of person identified in data line <030> 601-764-3463 | bennet t@next |
| | 280455 | 60400 | FULTON TEL CO | 2014 | | ata line <030> 6 | ata line <030> |
| | | | | | should contact regarding this data | son identified in da | son identified in d |
| | | | | | AC should contact | er - Number of per | nail Address of per |
| | | ea Code | ea Name | Year | :030> Contact Name - Person USAC | <035> Contact Telephone Number - N | :039> Contact Email Address - Email |
| | | <010> Study Area Code | <015> Study Area Name | :020> Program Year | Contact P | Contact 1 | Contact E |
| | | <010> | <015> | <020> | <030> | <035> | <039> |

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202[a]) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

| Manne of Attached by (2 OR § \$4.3191(N)) as a receipted for (2 or see of the first by the content to the stands of | Progress Report on 5 Year Plan | | |
|---|--|--|---------------------------|
| in the began providing mide year. (A) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1 | e Certification (47 CFR § 54.313(f)(1)(i)} neck this box to confirm that the attached PDF , on line 3012, | Name of Attached Document Listing Required Information | |
| CFR § 54.313(f)(1)) CFR § 54.313(f)(2)) CFR § 54.313(f)(2) CFR | the required information pursuant to § 54.313 (f)(1)(ii), as a tof CAF Phase II support shall provide the number, names, and as of community anchor institutions to which began providing be broadband service in the preceding calendar year. | | |
| tement of Cash Flows mpany's RUS annual mpany's RUS annual Name of Attached Document Listing Required Information y audited? be boxes below to o \$ 54.313(f)(2), contains or (2) a financial report for Telecommunications rement of Cash Flows tified public accountant the boxes below into \$ 54.313(f)(2), subject to review by an inancial report in a elecommunications inindependent certified riffication. Name of Attached Document Listing Required Information manual Plows Name of Attached Document Listing Required Information | nity Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) company a Physiely Held ROR Carrier (47 CFR § 54.313(f)(2)) oes your company file the RUS annual report heck these boxes to confirm that the attached PDF, on line 3017, s the required information pursuant to § 54.313(f)(2) compliance | Name of Attached Document Listing Required Information | (Yes/No) |
| rement of Cash Flows mpany's RUS annual Name of Attached Document Listing Required Information y audited? be boxes below to o \$ 54.313(f)(2), contains or (2) a financial report for Telecommunications rement of Cash Flows rifled public accountant the boxes below into \$ 54.313(f)(2), subject to review by an inancial report in a elecommunications an independent certified riflication. Name of Attached Document Listing Required Information manual Plows Name of Attached Document Listing Required Information | s. nic copy of their annual RUS reports (Operating Report for nmunications Borrowers) | | |
| wpany's RUS annual y audited? he boxes below to o § 54.313(f)(2), contains or (2) a financial report for Telecommunications rement of Cash Flows riffied public accountant the boxes below into § 54.313(f)(2), subject to review by an inalcial report in a elecommunications an independent certified riffication. Name of Attached Document Listing Required Information | Balance Sheet, Income Statement and Statement of Cash Flows | | |
| he boxes below to o § 54.313(f)(2), contains or (2) a financial report for Telecommunications rement of (cash Flows rtified public accountant te boxes below it to § 54.313(f)(2), subject to review by an inancial report in a elecommunications an independent certified rtification. | sponse is yes on line 3014, attach your company's RUS annual und all required documentation sponse is no on line 3014, Is your company audited? | Name of Attached Document Listing Required Information | 280454ms3017 [(Yes/No) |
| or (2) a financial report for Telecommunications sement of Cash Flows rtified public accountant the boxes below it to § 54.313(f)(2), subject to review by an inancial report in a elecommunications an independent certified rtification. | sponse is yes on line 3018, please check the boxes below to your submission, on line 3026 pursuant to § 54.313(f)(2), contains | | |
| rtified public accountant te boxes below it to § 54.313(f)(2), subject to review by an inancial report in a elecommunications an independent certified rtification. | copy of their audited financial statement, or (2) a financial report nat comparable to RUS Operating Report for Telecommunications balance Sheet, Income Statement and Statement of Cash Flows | - | |
| to 5 54.313(f)(2), subject to review by an inancial report in a relecommunications an independent certified rtification. | ment letter issued by the independent certified public accountant formed the company's financial audit. | | |
| subject to review by an inancial report in a elecommunications an independent certified an independent certified riflication. | sponse is no on line 3018, please check the boxes below rm your submission, on line 3026 pursuant to § 54.313(f)(2), | _ | |
| an independent certified rtification. rement of Cash Flows | s: Heir financial statement which has been subject to review by an ident certified public accountant; or 2) a financial report in a comparable to RUS Operating Report for Telecommunications | | |
| rtification. rement of Cash Flows | ers, ing information subjected to a review by an independent certified ccountant | | |
| ement of Cash Flows | ing information subjected to an officer certification. | | |
| | ialance Sheet, Income Statement and Statement of Cash Flows | | ·] |
| | he worksheet listing required information | Name of Attached Document Listing Required Information | |

Page 11

| The Control of the Co | tion - Reporting Cam lection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|--------------------------------------|---|
| <010> | Study Area Code | 280455 |
| <015> | Study Area Name | FULTON TEL CO |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Pers | on USAC should contact regarding this data Rick Bennett |
| <035> | Contact Telephone N | Number - Number of person identified in data line <030> 601-764-3463 |
| <039> | Contact Email Addre | ss - Email Address of person identified in data line <030> rbennett@nexband.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| | onsibilities include ensuring the accuracy of the annual reporting requirements for universal service sup n reported on this form and in any attachments is accurate. |
|--|--|
| Name of Reporting Carrier: | |
| Signature of Authorized Officer: | Date |
| Printed name of Authorized Officer: | |
| Title or position of Authorized Officer: | |
| Telephone number of Authorized Officer: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: |

| | on Agent/Carrier ection Form | FCC Form 481-3 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|---------------------------------|--|
| <010> | Study Area Code | 280455 |
| <015> | Study Area Name | FULTON TEL CO |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC sh | ould contact regarding this data Rick Bennett |
| <035> | Contact Telephone Number - No | imber of person identified in data line <030> 601-764-3463 |
| <039> | Contact Email Address - Email A | ddress of person identified in data line <030> rbennett@nexband.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| certify that (Name of Agent) <u>John Staurulakis. Inc.</u> also certify that I am an officer of the reporting carrier; my responsibilities agent; and, to the best of my knowledge, the reports and data provided to t | is authorized to submit the information reported on behalf of the reporting carrier. include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent is accurate. |
|--|---|
| Name of Authorized Agent: John Staurulakis, Inc. | |
| Name of Reporting Carrier: FULTON TEL CO | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date: 10/30/2013 |
| Printed name of Authorized Officer: Stephanie Hand | |
| Title or position of Authorized Officer: Controller | |
| Telephone number of Authorized Officer: 601-764-3463 | |
| Study Area Code of Reporting Carrier: 280455 | Filing Due Date for this form: 10/15/2013 |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipi | ents on Benair of Reporting Carrier |
|--|--|
| as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service suppor Ie data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the informa | t recipients on behalf of the reporting carrier; I have provided tion reported herein is accurate. |
| ame of Reporting Carrier: FULTON TEL CO | |
| ame of Authorized Agent or Employee of Agent: John Staurulakis, Inc. | |
| gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE | Date: 10/30/2013 |
| rinted name of Authorized Agent or Employee of Agent: Lans Chase | |
| tle or position of Authorized Agent or Employee of Agent Staff Director - Regulatory Affairs | |
| elephone number of Authorized Agent or Employee of Agent: 770-569-2105 | |
| | /2013 |

Attachments

Demonstration of Complying with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Fulton Telephone Company, Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law and pursuant to the orders in Mississippi Public Service Commission Docket No. 2005-AD-662. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of Mississippi Public Service Commission which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers under Title 39 Utilities, Part III Rules and Regulations Governing Public Utility Service, Subpart 1, General Rules, and Subpart 3, Special Rules – Telephone Companies, including requirements for customer

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

service, billing, consumer complaints, rates and charges, and under Miss. Code Ann. Title 77, Chapter 3 statutes; and (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Demonstration of Ability to Function in Emergency Situations

Fulton Telephone Company, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and pursuant to orders in Mississippi Public Service Commission Docket No. 2005-AD-662. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

REDACTED - FOR PUBLIC INSPECTION

| PCC Form 481. CMB Control No. 3060-0988/GMB Control No. 3060-0819 July 2013 | | | | | | | | | | <83> | Doing Business As Company or Brand Designation | | | | | | | | | | | | | | | |
|--|-------------------------|---|---|--------------|-----|---|---|-------------------------|-----|------|--|-----------------------------------|---------------|--|--------|--------------------------------|--|--|--|--|--|--|--|--|--|--|
| | | | | | | .com | | | | 482 | SAC | 220354 | 280447 | 280462 | 289015 | | | | | | | | | | | |
| (800) Operating Companies Data Collection Form | 280455 Shirly Area Code | 1 | - | Program Teal | - 1 | <035> Contact Telephone Number - Number of person recremed modes = 1000 | 1 | <810> Reporting Carrier | 1 1 | | <813> | Thirkamanga Telephone Corporation | Company, Inc. | Bayon Telephone & Communications, Inc. | | GUITFINES COMMUNITORCIONS) 220 | | | | | | | | | | |

FULTON TELEPHONE COMPANY, INC. All Exchanges in Certificated Area

Section 4 Seventh Revision Sheet 16 of 16

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

GENERAL

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a lowincome assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

(T)

Lifeline Assistance

A. General

Lifeline Assistance is a retail service offering available to qualifying low-income subscribers as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for the following package services: voice-grade access to the public switched network; local usage; dual-tone multi-frequency signaling or its functional equivalent; single-party service; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; and toll blocking. An eligible customer receives credit for the Low-Income Assistance Program pursuant to FCC Order 12-11 and MPSC Docket 2007-AD-487.

(T)

B. Regulations

1. A consumer household is eligible for Lifeline Assistance if the total household income is at or below 135% of the Federal Poverty Guidelines. Lifeline Assistance is also available to households containing at least one household member who participates in at least one of the following programs:

(T)

(T)

(T)

- a. Medicaid
- b. Supplemental Nutrition Assistance Program (SNAP), formerly "Food Stamps"
- c. Supplemental Security Income (SSI)
- d. Temporary Assistance to Needy Families (TANF)
- e. Low-Income Home Energy Assistance Program (LIHEAP)
- f. Section 8 Federal Public Housing Assistance (FPHA)

- g. National School Lunch Program's Free Lunch Initiative (NSLP)
- 2. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that he/she receives benefits under a program outlined in subparagraph B.1., above, or meets the income-based criteria, and must, on the same document, agree to notify the Company if he/she ceases to participate in the qualifying program. The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications pursuant to FCC Order 12-11 in order to furnish proof of required from time to time by Universal Service subscriber eligibility a **APPROVED** administrators.

(T)

MAY 2 5 2012

JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION ISSUED: May 23, 2012

PUBLIC UTILITIES STAFF

MISS. PUBLIC SERVICE
COMMISSIONECTIVE: July 1, 2012 **PUBLIC UTILITIES STAFF**

BY: Charles F. Fail, President

12-UN-0191

FULTON TELEPHONE COMPANY, INC. All Exchanges in Certificated Area

Section 4 Second Revision Sheet 16.1 of 16

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

Lifeline Assistance (continued)

- B. Regulations (continued)
 - 3. All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program. The Company may request any additional documentation deemed necessary prior to providing Lifeline benefits such as an administrating agency's official designation of eligibility in a particular means-based program found in sub-paragraph B.1.,above, and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household, or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service.
 - 4. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll blocking as part of Lifeline Assistance. "Toll blocking" is a service that permits a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
 - 5. Lifeline Assistance will not be disconnected for non-payment of toll charges, however, in the event toll charges are not paid within 10 days of the mailing of the Company bill, the Company will implement toll blocking immediately thereafter. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
 - 6. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available.

FILED

APPROVED

MAY 2 5 2012

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JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012

FULTON TELEPHONE COMPANY, INC. All Exchanges in Certificated Area

Section 4 Second Revision Sheet 16.2 of 16

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

Lifeline Assistance (continued)

- B. Regulations (continued)
 - 7. The Company will reconcile and confirm all subscribers' eligibility annually pursuant to FCC Order 12-11 by requiring each Lifeline subscriber to respond to and provide proof of continuing program eligibility under penalty or perjury via a FCC-compliant survey that their household continues to meet program eligibility requirements specified in B.1., above. Lifeline subscribers who are determined to be ineligible shall be notified of their ineligibility in writing by the Company and provided 30 days from the date of such notice to rectify or otherwise demonstrate their eligibility prior to the discontinuance of their Lifeline benefits. All unresolved disputes regarding Lifeline eligibility shall be brought to the attention of the MPSC for resolution.
 - 8. Only one Lifeline service is available per residential household pursuant to FCC Order 12-11. A household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. When an adult having no or minimal income and living with someone who provides financial support to him or her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians. A household is not permitted to receive Lifeline benefits from multiple providers.
 - 9. A Lifeline customer may subscribe to any local service offering available to other (N) residential customers.
 - 10. The PIC charge will not be billed to Lifeline customers who subscribe to toll (N) blocking and do not presubscribe to a long distance carrier.

NOTE: Section "C. Credits" of this tariff has been moved to Sheet 16.3

FILED

APPROVED

MAY 2 5 2012

MISS. PUBLIC SERVICE

COMMISSION

PUBLIC UTILITIES STAFF

12-UN-0191

JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012

FULTON TELEPHONE COMPANY, INC. All Exchanges in Certificated Area

Section 4 Third Revision Sheet 16.3 of 16

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

Lifeline Assistance (continued)

C. Credits (N)

1. The following credits will apply for each customer eligible for Lifeline Assistance.

Monthly Credit \$9.25 (C)

a. Lifeline Credit \$9.25

b. (D)

2. (D)

3. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

Link-Up (D)

The Link-Up Assistance Program for non-tribal lands has been discontinued pursuant to FCC Order 12-11.

NOTE: Section "C. Credits" of this tariff has been moved to this sheet from Sheet 16.2

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MAY 2 5 2012

12-UN-0191

JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012

FULTON TELEPHONE COMPANY, INC. All Exchanges in Certificated Area

Section 4 Second Revision Sheet 16.4 of 16

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAMS

Link-Up

(D)

The Link-Up Assistance Program for non-tribal lands has been discontinued pursuant to FCC Order 12-11.

FILED

MAY 2 5 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

12-UN-0191

JUL 0 1 2012

APPROVED

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012



Lifeline Assistance Program Application and Certification Form

| First Name: | _ MI: | Last Name | • |
|---|---------------------------------|----------------|--|
| Last Four Digits of Social Security Number: | | Dat | e of Birth: |
| Physical Address: | | | |
| City: | | State: MS | Zip: |
| My Physical Address is ☐ Permanent ☐ T | emporary | ☐ Multi- | Household |
| Billing Address: | | | · |
| City: | | State: | Zip: |
| Telephone Number for which Lifeline Credits | are to appl | ly: | |
| a non-transferable benefit. Households receiving be de-enrolled. Prosecution by the federal government of your household alrest YES NO If yes, please be aware | nment for | this offence i | is possible. |
| = PROGRAM | ELIGIBII | LITY CRIT | ERIA = |
| (Please initial if applicable) I certify the below-marked assistance program. I under participation to Fulton Telephone Company. | rstand I n | ust provide | · · · |
| ☐ Supplemental Nutrition Assistance Program ☐ Low Income Home Energy Assistance (LIF ☐ National School Lunch Program's Free Lun ☐ Temporary Assistance for Needy Families | HEAP) nch Initiati (TANF) | ve | caid lemental Security Income (SSI) ral Public Housing Assistance (Sect 8) |
| | OR hat my tot | | d income is at or below 135% of the |
| Federal Poverty Guidelines. I understand I mu Fulton Telephone Company. | ust provide | e satisfactor | y documentation of this declaration to |



Lifeline Assistance Program Application and Certification Form

I certify under penalty of perjury the following (initial by each certification):

| I currently meet Lifeline eligibility as | indicated on Page One of this document. |
|---|---|
| member cease(s) to meet program eligibility as | pany within 30 days if I or my qualifying household specified on Page One or, for any reason, no longer t I understand and agree to comply with this notification tion. |
| If I move to a new address I will notify | Fulton Telephone Company within 30 days of my move. |
| If my address is temporary, I unders Fulton Telephone Company every 90 days. | stand that I may be required to verify my address with |
| I certify my household is not receitelephone company such as Safelink, Assurance program with Fulton Telephone Company. | ving nor will it receive Lifeline benefits from another , and Reachout Wireless while enrolled in the Lifeline |
| I acknowledge that providing false of punishable by law and will result in program desimprisonment. | or fraudulent information to receive Lifeline benefits is e-enrollment and possible program debarment, fines, or |
| I acknowledge that I will be require least once each year when notified by Fulton Tewill result in de-enrollment from the Lifeline Assistant. | ed to provide proof of continuing program eligibility at lephone Company, and any failure to do so, on my part, stance Program. |
| Signature of Applicant: | Date: |
| Date of eligibility review: | RVED FOR OFFICE USE |
| Description of applicant's proof of eligibility | y: |
| (i.e.: SNAP card, SSI program letter, federal to | ex return, three consecutive months of paycheck stubs, etc.) |
| Proof of applicant's eligibility reviewed by: | |
| | (Fulton Telephone Company authorized signature required) |

FULTON TELEPHONE COMPANY, INC. All Exchanges in Certificated Area

Section 2 Third Revision Sheet 1 of 4

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

- The rates for local exchange service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.
- Customer equipment charges, which are applicable in all exchanges, are shown in other sections of this tariff and are in addition to those shown in this section.
- 3. This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service including Extended Area Service to Fulton, Fairview, Tremont, and Mantachie Exchanges at the rates shown below.

RATES

| SERVICE CLASSIFICATION | MONTHLY LINE ACCESS RATE | |
|------------------------|--------------------------|-----|
| Business - One Party | \$16.10 | (I) |
| Residence – One Party | \$11.10 | (T) |

FILED

SEP - 7 2010

MISS. PUBLIC SERVICE
COMMISSION
VIBLIC UTILITIES STAFF

APPROVED

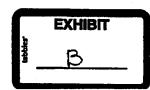
OCT - 7 2010

MISS. PUBLIC SERVICE COMMISSION FILIC UTILITIES STAFT

10-UN-0322

ISSUED:

BY: Charles F. Fail, President



EFFECTIVE:

REDACTED – FOR PUBLIC INSPECTION

FULTON TELEPHONE COMPANY, INC. (SAC 280455) ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY